

Installing Program Upgrades

Occasionally your Clarion program may require an upgrade due to a maintenance release or a requested program change. Normally your upgrade will be sent as an email attachment which you can install yourself. Here are the steps to install an upgrade:-

- * Make sure that your program is closed and that no users are accessing the program. Be particularly careful of users who have left the program open and left their workstations.
- * Open the upgrade email and save the upgrade attachment to the desktop.



Zipped upgrade file saved to desktop

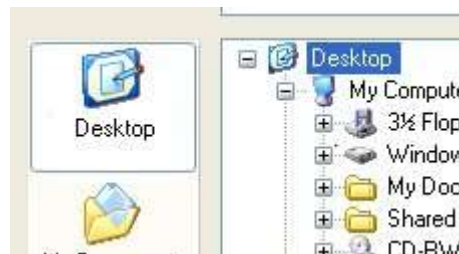
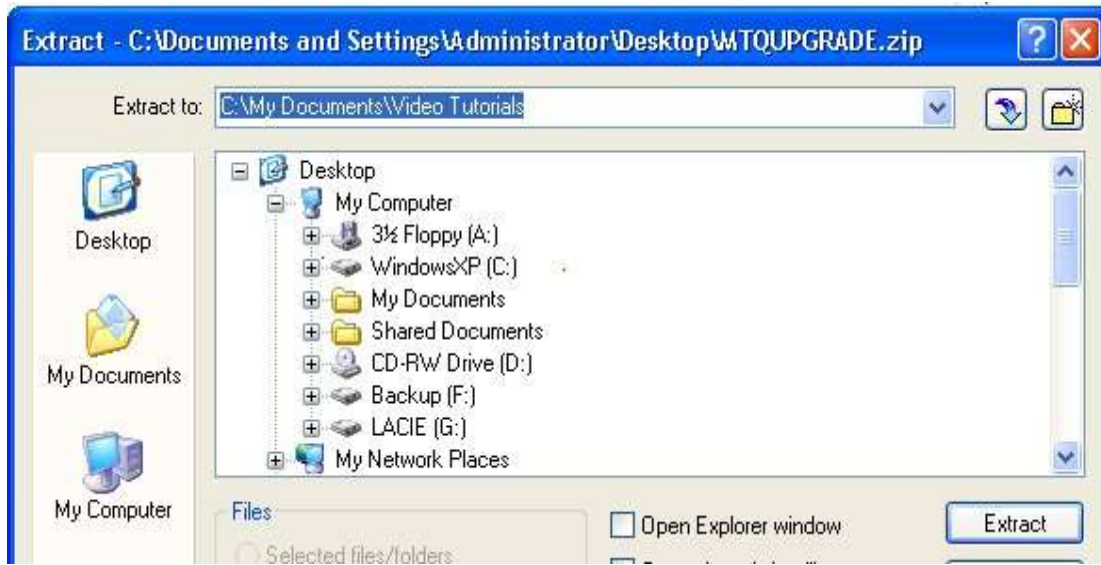
- * Make sure you print the email and take notice of any installation instructions such as file conversions etc.
- * If your upgrade was sent as a zipped file e.g. upgrade.zip then double click the attachment you saved to the desktop and extract the actual upgrade program (which has an .exe extension) to the desktop.



Winzip opens the extraction dialogue box



Click the Extract icon



Choose the Desktop as the Extraction target location

* Double click the actual installation program ... it will have the same name as the zip file but with the extension of .exe and the install program will start.



Extracted upgrade program saved on desktop

* Follow the prompts on the installation screens unless advised otherwise in the email instructions.





- * Once the installation has completed you can go ahead and open your Clarion program and test it.
- * Normally you can see the changes in the What's New menu option of your program. Please make sure you check any [file convert instructions](#).